

Access Statement / DDA

The Møller Centre gives high importance to providing access and facilities for those people who have a disability and is constantly striving to make its facilities more accessible.

In 2003 following a DDA audit the Centre started to implement changes to improve access. The first items addressed were the installation of both a guest and conference reception desk at low level; low level counter in the bar area for the service of drinks, and voice and Braille instructions in the lift. A ramp was also made available for ground floor access to our lecture theatre. A further audit of the Centre was carried out in April 2005 and further items were addressed including improvement of the two car parking bays for disabled guests, lighting in the outside and car park areas, and the improvement of hazard marking and indicating of areas of parking bays. The building has several main access doors which have all been converted to push button automatic doors.

Induction loop facilities have also been added at reception and in the bar and are also available for use in the meeting rooms with a permanent induction loop installed in our main lecture theatre and new Study Centre rooms. The two disabled accessible WC's that we have on site have both been fitted with alarm cords. Vibrating pillows are available on request for hearing impaired guests for use in the event of fire evacuation. All staff are scheduled to receive DDA Training annually as a mandatory session to increase awareness of issues raised by the Act, enabling us to provide a service exceeding expectations. There are special procedures in place for the fire evacuation of people in wheel chairs.

Still outstanding to be addressed are some additional signs and pictograms, hand rails and corduroy lines at the edge of an external staircase which provides an alternate route to the Study Centre.

The Møller Centre facilities are naturally accessible in that the main reception area; 21 bedrooms; restaurant; and a large series of flat floored training areas (The Study Centre) including two accessible toilets; the outside grounds and car parking area and entrance, are all on one level. This facilitates ease of circulation between public areas, bedrooms, training and social space. The Centre has one bedroom designed specifically for people with mobility impairment or who use a wheel chair.

The Møller Centre is happy to welcome guests with disabilities and will complement its facilities with a first class service to support their needs, so that they can concentrate on learning and maximise the benefit of their experience at the Centre.

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